

CANCELLATION POLICY

▪ HOW TO CANCEL

- Online Bookings can be cancelled online up to **24 hrs** before your booking.
- Bookings must be cancelled online through your account.
- Cancellations due to rain will be refunded when PPR decides it is not safe to play.

▪ COURT HIRE

- Cancellations made over **24 hrs BEFORE** your court hire.
 - 100% refund, given as a credit voucher.
- Cancellations made **LESS THAN 24 hrs** before court hire will not be refunded.
- **NO SHOW** at the time of the court hire.
 - 100% of booking fee will be invoiced or refund will not be issued.

▪ SOCIAL PADEL

- Cancellations made **OVER 24 hrs** before a social session.
 - 100% refund, given as a social credit or credit voucher,
- Cancellations made **LESS THAN 24 hrs** before a social session will not be refunded.
- **No SHOW** in a social session
 - A refund will not be issued.

▪ REGULAR BOOKINGS

This type of booking has special benefits in very highly demanded times. Regular bookings are only allowed from Monday to Friday.

A regular booking that gets cancelled **ONCE**, with less than 24 hrs notice, will automatically lose the regular booking.

▪ HOW TO CANCEL REGULAR BOOKINGS

- Cancel online through your account.
- Cancellations made **OVER 24 hrs** before a regular booking.
 - no invoice will be issued.
- Cancellations made **LESS than 24 hrs** before a regular booking.
 - An invoice will be sent with the 100% of the booking fee

▪ HOW TO CANCEL IF I'M A MORNING MEMBER

- Cancel online through your account.
- Cancellations made **OVER 24 hrs** before your booking is allowed.
 - no invoice will be issue
- Cancellations made with **LESS than 24 hrs** before your booking
 - An invoice will be sent with the 100% of the regular booking fee (\$48/hour)

Padel Perth Reabold reserves the right to cancel any bookings due to weather, court maintenance or for any other reason related to our business operations and issue a credit voucher accordingly.

This cancellation policy is effective from today 07 January 2025 and is it subject to be changed at any time convenient for Padel Perth Reabold.