

## CANCELLATION POLICY

### ▪ HOW TO CANCEL

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- Online Bookings can be cancelled online up to **24 hrs** before your booking.
- Bookings must be cancelled online through your account.
- Cancellations due to rain will be refunded when PPR decides it is not safe to play.

### ▪ COURT HIRE

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- Cancellations made over 24 hrs BEFORE your court hire.
  - 100% refund, given as a credit voucher.
- Cancellations made LESS THAN 24 hrs before court hire will not be refunded.
- NO SHOW at the time of the court hire.
  - 100% of booking fee will be invoiced or refund will not be issued.

### ▪ SOCIAL PADEL

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- Cancellations made OVER 24 hrs before a social session.
  - 100% refund, given as a social credit or credit voucher,
- Cancellations made LESS THAN 24 hrs before a social session will not be refunded.
- No SHOW in a social session
  - A refund will not be issued.

### ▪ REGULAR BOOKINGS

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This type of booking has special benefits in very highly demanded times. Regular bookings are only allowed from Monday to Friday.

A regular booking that gets cancelled **ONCE**, with less than 24 hrs notice, will automatically lose the regular booking.

## ▪ HOW TO CANCEL REGULAR BOOKINGS

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- Cancel online through your account.
- Cancellations made [OVER 24 hrs](#) before a regular booking.
  - no invoice will be issued.
- Cancellations made [LESS than 24 hrs](#) before a regular booking.
  - An invoice will be sent with the 100% of the booking fee

## ▪ HOW TO CANCEL IF I'M A MORNING MEMBER

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- Cancel online through your account.
- Cancellations made [OVER 24 hrs](#) before your booking is allowed.
  - no invoice will be issue
- Cancellations made with [LESS than 24 hrs](#) before your booking
  - An invoice will be sent with the 100% of the regular booking fee (\$48/hour)

Padel Perth Reabold reserves the right to cancel any bookings due to weather, court maintenance or for any other reason related to our business operations and issue a credit voucher accordingly.

This cancellation policy is effective from today 07 January 2025 and is it subject to be changed at any time convenient for Padel Perth Reabold.